

Charity Registration No 1166647

MAYFACS

Mayfield & Five Ashes Community Services

Volunteer Impact Report 2025

A MESSAGE FROM MAYFACS

MAYFACS volunteers play a crucial role in our charity, significantly and positively impacting our mission and community outreach. Here are some key points regarding their impact:

- **Operational Support:** Volunteers contribute essential services and support, often filling gaps where paid staff may not be available.
- **Community Engagement:** They enhance community outreach and provide valuable skills and resources, which can lead to increased awareness about MAYFACS in the community and valuable support.
- **Economic Contribution:** Our volunteers contribute annually to MAYFACS through value of volunteer hours and fundraising, demonstrating the substantial economic impact and support they give to MAYFACS and the community.
- **Skill Development:** Engaging volunteers in training and learning from others can lead to skill development and improved service delivery, benefiting both the charity and the community.
- **Recognition and Satisfaction:** Successful volunteer engagement fosters a positive volunteer and service user experience, leading to increased satisfaction, wellbeing and sense of achievement for all involved.



VOLUNTEER SNAPSHOT

136

MAYFACS Volunteers

12

New Volunteers joining
this year

2

Returning volunteers



Successful volunteer engagement fosters a positive volunteer and service user experience, leading to increased satisfaction, wellbeing and sense of achievement for all involved.



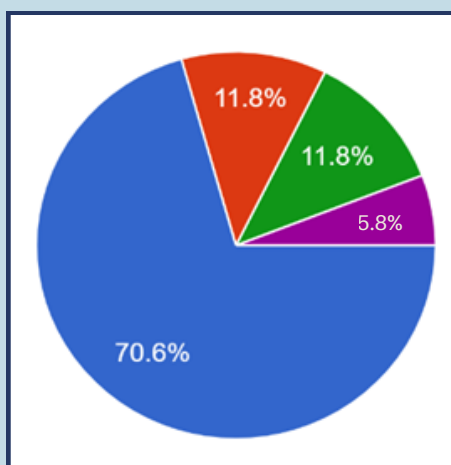
As an ad hoc volunteer, it suits my lifestyle whilst still giving the occasional opportunity to make a difference.



Thank You for MAYFACS volunteer help. I have received my first Tesco shop, so that is marvellous. I wouldn't have achieved it without his help



How has volunteering with MAYFACS had a positive effect on and supported your wellbeing?



Provide a Sense of Purpose & Community: Engaging in volunteer work gives me a meaningful role in my community, contributing to my sense of purpose and to my local community.



Nurtures Relationships: Volunteering is a way for me to foster new and existing relationships, enhancing social connections and support networks.



Enhances Confidence and Self-Esteem: It provides me with opportunities for personal growth, helping me to develop confidence and self-worth.



Other.

Tea & chat is so good for her. She was getting old and frail and now look at her, mingling and chatting with everyone in the room. She's got her old spark back....



Gives me something to focus on and a sense of wellbeing doing something, however small, for the community. Walking down the High Street and being able to chat to people I've met at MAYFACS events makes me feel part of the village.



Little Munchkins is great! Rafe really enjoys it there. His confidence has grown and its nice he can interact with other children and adults.



Being a volunteer with MAYFACS is always a positive experience. All staff at MAYFACS are always helpful, enthusiastic and kind.

I feel I'm giving something back and enjoy helping others. It's given me more confidence too.

Our volunteers contribute to our essential services and support. They enhance community outreach and provide valuable skills and resources, which can lead to increased awareness about MAYFACS in the community. Our volunteers also contribute annually to MAYFACS through value of volunteer hours and fundraising, demonstrating the substantial economic impact and support they give to MAYFACS.



Community Car Drivers

MAYFACS Volunteer drivers provide transport to and from medical appointments and MAYFACS activities, if transport is needed.

Volunteer Drivers 27	Community Car Drives 459
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Regular MAYFACS Groups

Our volunteer run groups offer a wide range of activity and interest including toddler sessions, games clubs and social opportunities

Groups Volunteers 37	Regular Activity Groups 17
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MAYFACS Repair Cafe

At our monthly Repair Cafe Volunteers work incredibly hard to mend and repurpose your broken items, so that you don't have to throw them away

Repair Cafe Volunteers 27	Repairs completed 137
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MAYFACS Trips & Films

Our monthly trips visit local attractions, such as museums, gardens and theatre trips. Everyone is welcome to our film showings. On Film days the minibus will run to provide transport

Film Tickets Sold 225	Trip Tickets Sold 116
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Annual Volunteer Hours

2560

Our volunteers collectively give at least 2560 voluntary hours each year through an array of roles.

Value of Volunteer Hours

£31,257

The value of volunteer hours has been calculated using the NLW (April 2025) Professional skilled volunteer roles value will be greater than NLW therefore total value is over £31,257

Volunteer interactions with MAYFACS Community

Interactions between our volunteers and the local community at our groups, events and services are important for overall wellbeing, enjoyment and support

Volunteer community interactions Over 2000	Cups of Tea & Coffee Served Over 1000
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Mini Bus Drivers

Our Volunteer Mini Bus Drivers provide transport for our monthly trips, the Friday Film screenings and various other activities throughout the year.

Mini Bus Driver Volunteers 9	Mini Bus Journeys 25
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MAYFACS Volunteer Courses/Events

We had a range of training and awareness courses for our volunteers, We also had social drop in coffee mornings and a Cheese and Wine tasting evening

Training & awareness Events 10	Volunteer Social Events 7
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MAYFACS Cake Bakers

MAYFACS Volunteer Bakers provide delicious cakes for our Weekly Groups, Repair Cafe, Films and other MAYFACS Events

Volunteer Bakers 17	Cakes Baked Over 300
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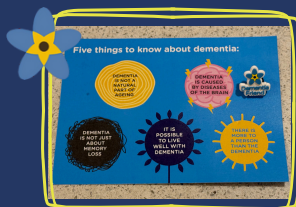
Some of our volunteers have completed successful fundraisers for MAYFACS. Events have included; Will's Mighty Marathon In A month, Spring Home & Garden Fair, Fireworks, Quiz Nights, Sip & Paint, Skippers Hill School Fundraising, Community Garden Produce and Bingo

Volunteer Fundraising - £6393

Skill Development: Engaging volunteers in training can lead to skill development and improved service delivery, benefiting both the charity and the community.



Alzheimer's Society's Dementia Friends initiative is all about increasing people's understanding of dementia and inspiring everyone to make a difference for people affected by the condition in their communities.



First Aid Training with British Red Cross. Ensuring volunteers have the skills and confidence to act in a first aid emergency. Providing them with the skills and confidence needed to give lifesaving first aid and keep the MAYFACS community safe.



Rotherfield St Martin kindly led for us, the award-winning course, 'Learning from Living with Dementia', from Dementia Trainers and EDUCATE. It is dementia awareness training with a big difference. Not only was it co-produced with people living with dementia, but all the key learning points on this course are taught, via embedded video clips, by people who have dementia.



BSL training led by Mark Oulton. BSL is Mark's first language, he was born deaf and teaches signing to help foster a more inclusive community, making everyday interactions accessible for everyone. BSL is the language of the deaf community. It has its own vocabulary and grammar. It is a visual and gestural language which uses handshapes, facial expression and body language to express meaning.

